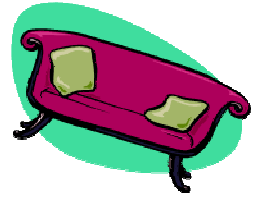


CASA SERVICE-USER INVOLVEMENT



LUNCH & FORUM
FRIDAY 4TH MARCH 2011, 12.30 to 2.00 PM,
@ 55 FORTRESS ROAD

**OPEN TO ALL USERS OF CASA'S DAY CENTRE, OLDER
PERSONS SERVICE, MOVING ON PROJECT & FAMILY SERVICE
- PAST OR PRESENT**

WE WELCOME YOU TO COME ALONG AND:

- **SHARE YOUR VIEWS ON CASA & OTHER LOCAL SERVICES**
- **HEAR ABOUT SERVICE CHANGES & DEVELOPMENTS**
 - **MEET OTHER SERVICE-USERS & STAFF**
- **FIND OUT HOW YOUR INVOLVEMENT CAN BROADEN YOUR HORIZONS & HELP OTHERS**

**WE OFTEN GET RELEVANT SPEAKERS TO COME TO THE FORUM TOO –
PROMPTED BY YOUR SUGGESTIONS!**

**LUNCH IS PROVIDED, PLUS REIMBURSEMENT OF YOUR RETURN TRAVEL COSTS (ON
PRODUCTION OF A TICKET/RECEIPT)**

At the March forum, we'll be reviewing February's creative events and activities at CASA and talking about what else we might want to plan for the future (other 'theme' months?). Hopefully Jenny Carpenter from CASA Family Service will also be coming along to tell us a bit more about what her service does.

As always, there will be an update on changes and developments – both for CASA as an agency, and for drug and alcohol services in our local area. Do come along if you can for what we hope to be an enjoyable and informative co-produced session.

If there is anything you would particularly like to put on the agenda, or if you have any queries about the forum, please let me know. You can do this by calling 020 7428 5955 or by e-mailing me at felicity.runchman@casa.org.uk. Alternatively, you can talk to any other member of CASA staff and they will pass your questions on to me.

Felicity Runchman
CASA Service-User Involvement Worker

